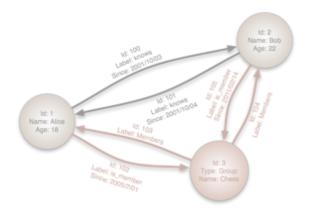




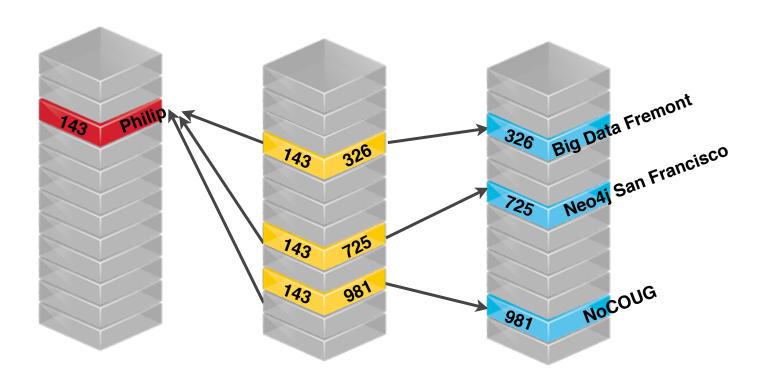
NoSQL Drill-Down: So What's a Graph Database? NoCOUG Aug 2013

Philip Rathle
Sr. Director of Products
for Neo4j
philip@neotechnology.com
@prathle



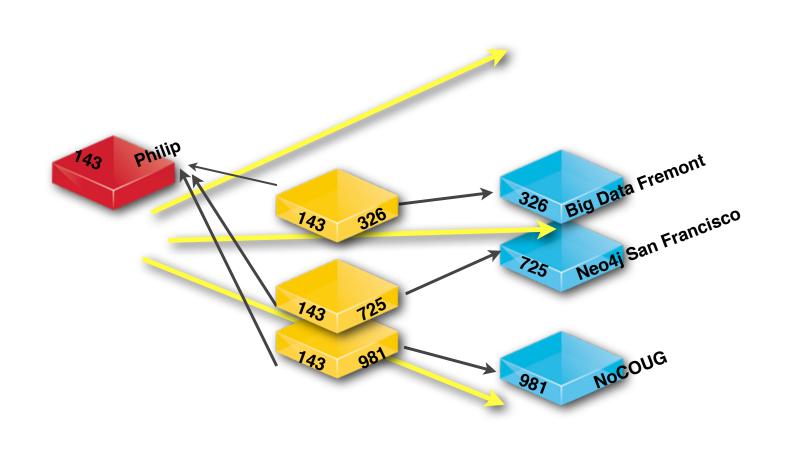






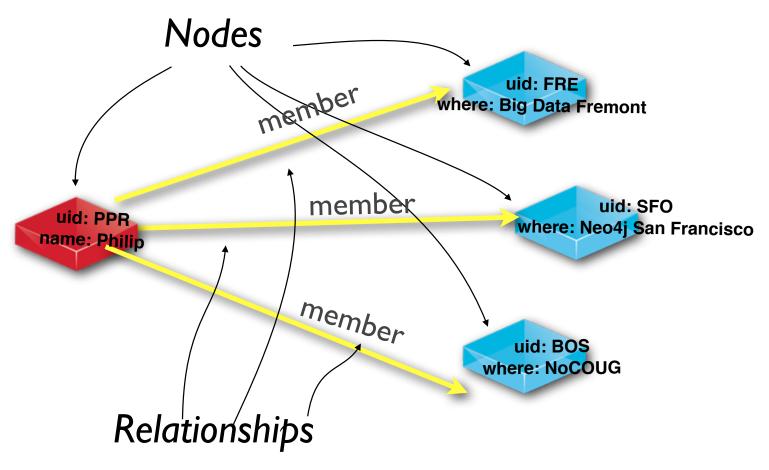
Member Member Group Group

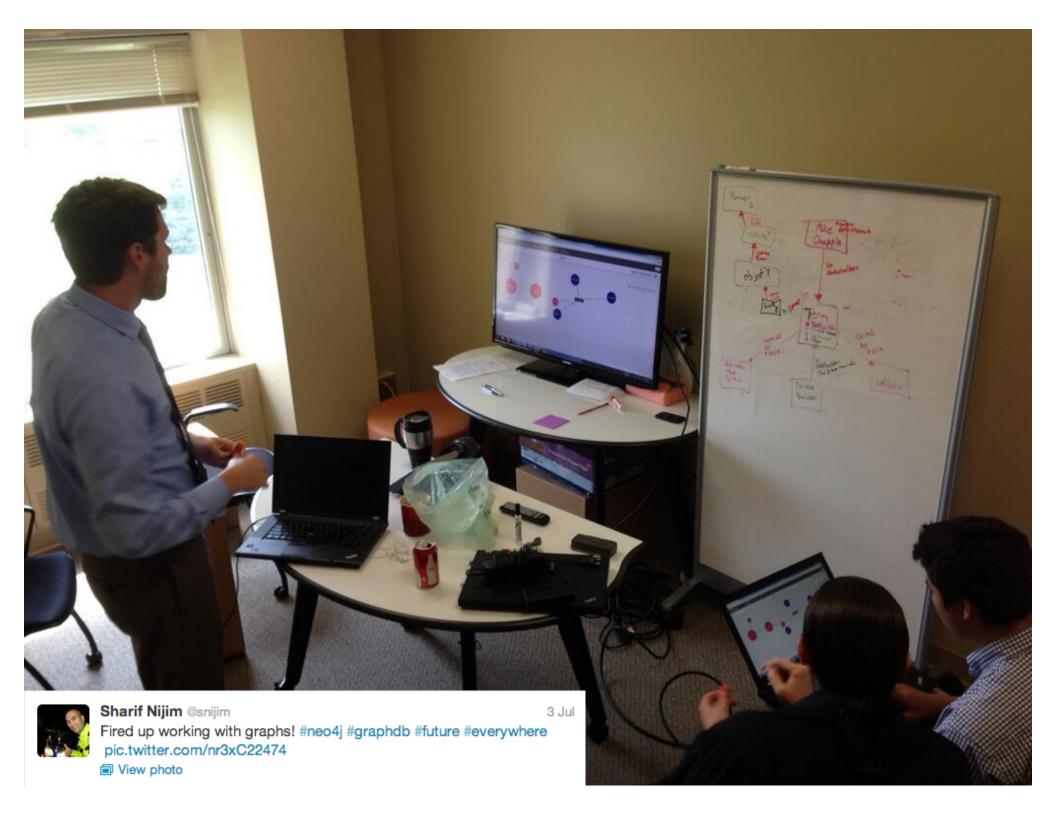






A Property Graph





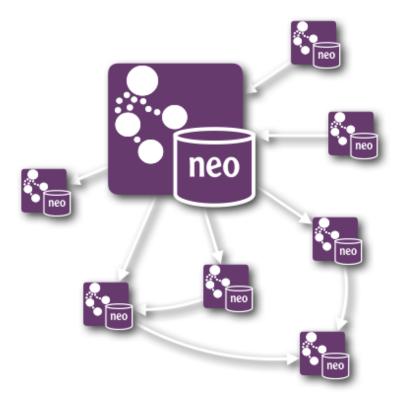
Domain-Driven Design Perspective rechnology

Put forth by Martin Fowler...

Aggregate oriented



Graph



Source: NoSQL Distilled

NOSQL - 4 Categories neotechnology graphs are everywhere

name: Andreas, UID: ABK, Photo: B75DD108A893A

Graph DB

MEMBER since: 2011

ABK

name: Neo4j India, UID: PNQ, Photo: 218758D88E901

Neo4i

0x235C {name:Andreas, UID: ABK, Groups: [PNQ,SFO,BOS]} {name:Neo4j India, UID: PNQ, Members:[ABK,RB,NL], 0xCD21 where:{city:Pune, Country: India}}

Document DB MongoDB CouchDB

	Name	UID	Members	Groups	Photo	Column Family
0x235C	Andreas	ABK		PNQ, SFO, BOS	B75DD108A893A	HBase Cassandra
0xCD21	Neo4j India	NI	ABK,RB, NL		218758D88E901	Cassandra

	0x235C	Andreas	
ı	0xCD21	Neo4j India	
	0x2014	[ABK,RB,NL]	
I	0x3821	[PNQ, SFO, BOS]	
	0x3890	B75DD108A	

Oracle NoSQL

Redis

Key-Value

Riak



Graph data model

name: "James"
age: 32
twitter: "@spam"

LOVES

LIVES WITH

LOVES

name: "Mary" age: 35

OWNS

property type:"car"

DRIVES

brand: "Volvo"

model:"V70"



Graph data model

type:"Mobile" model:"iPhone 5" IMEI: 99 000107 765315 1 **AUTHORIZES**

AUTHENTICATES

TRANSMITS_DATA

type:"BTS"

Height_m: 9.8

Power: 400A

Backup_Generator:"Y"

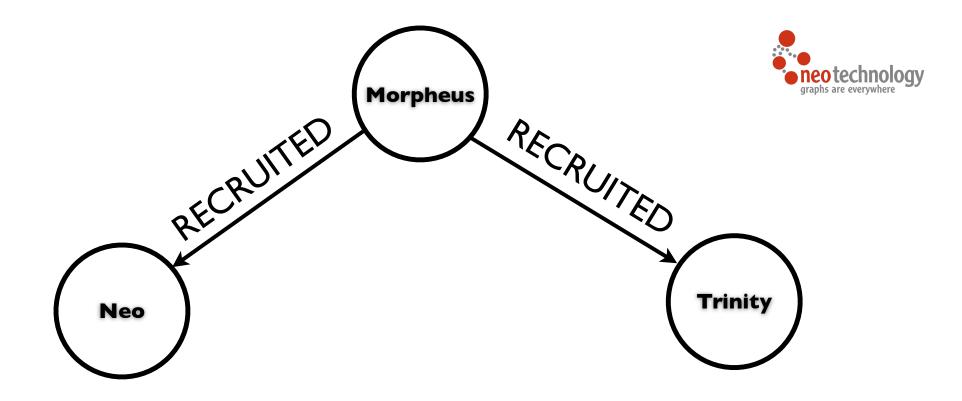
ASSIGNED_TO

device type:"Test"

CONNECTS_TO

type: "Trunk" mbps_capacity:5000

type:"Central Office"
CLLI Code:"PTLEORTEDS0"



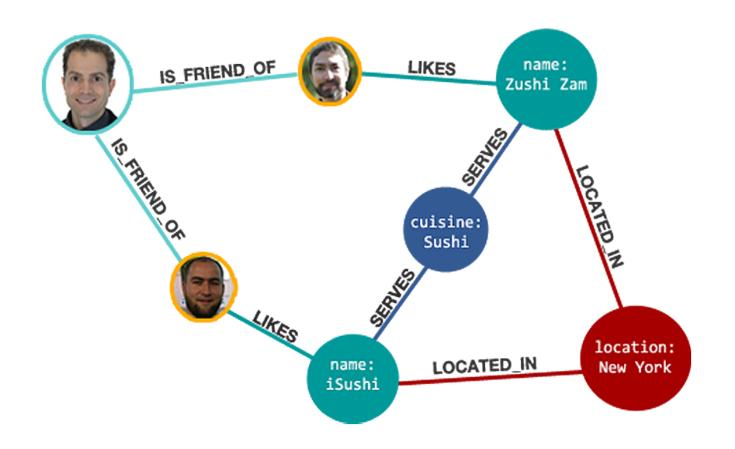
```
MATCH (a) -[:RECRUITED]-> (b)
WHERE a.name = "Morpheus"
RETURN b.name AS recruit
```



Facebook Graph Search Example











RETURN restaurant.name





```
MATCH (me:Person) - [:IS_FRIEND_OF] -> (friend) - [:LIKES] -> (restaurant) -
[:LOCATED_IN] -> (city:Location),
(restaurant) - [:SERVES] -> (cuisine:Cuisine)

WHERE me.name = 'Philip' AND city.location='New York' AND cuisine.cuisine='Sushi'
RETURN restaurant.name
```





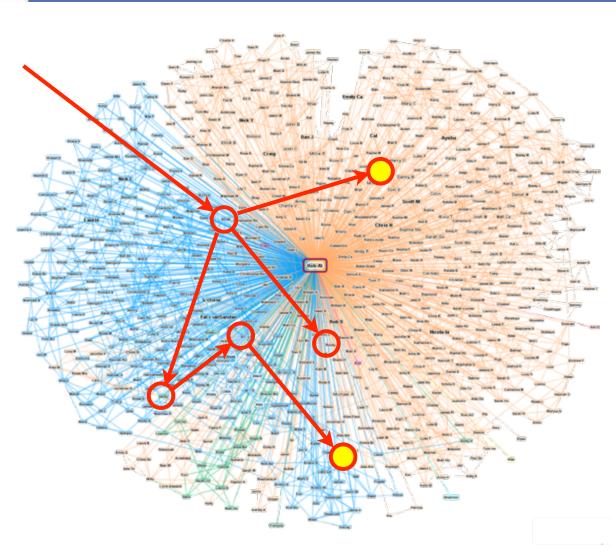
Sushi restaurants in New York, New York that my friends like





Sushi restaurants in New York, New York that my friends like



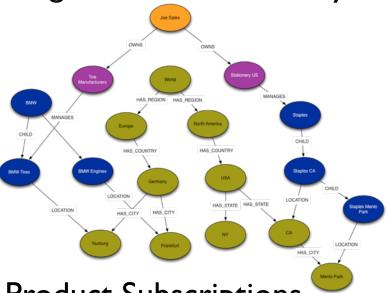


A Few Uses of Graphs in Industry



(Actual Neo4j Graphs)

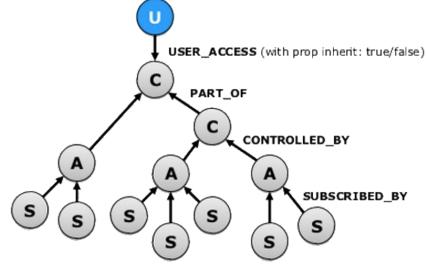
Organizational Hierarchy



Product Subscriptions

Customer

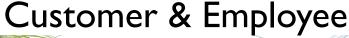
User

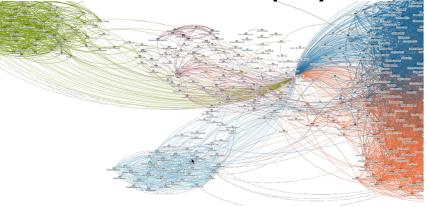


Account

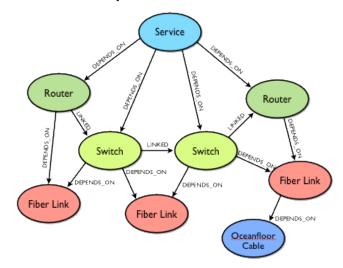
Subscription

Social Networks





CMDB (Network Inventory)



Neo Technology, Inc Confidential

A Few Uses of Graphs in Industry



Insurance Risk Analysis

(Actual Neo4j Graphs)

Entitlements & Identity
Management

Management Geo Routing (Public Transport) **Network Asset** Challenge 1 Network Cell Analysis Clue 1 Management Start/Finish mode: walk mode: bus A Clue 2 mode: walk Challenge 2 node: bus C BioInformatics yte macrophage colony simulating factor receptor complex alphas beta linter in LPP3 complex ciliary neurotrophic factor receptor complex

alpha9-beta1





- "A **graph database**... is an online database management system with CRUD methods that expose a graph data model"
- Two important properties:
 - Native graph storage engine: written from the ground up to manage graph data
 - Native graph processing, including index-free adjacency to facilitate traversals





- I. Property Graph Model
 - Nodes & relationships each comprise a set of key-value pairs
 - In this respect, relationships & nodes have equal status
- 2. Supports Native Graph Processing
 - Supports "Index-Free Adjacency", meaning that traversals are done through pointer chasing vs. indexed lookups
 - Has its own native graph query language
- 3. <u>Uses Native Graph Storage</u>
 - Built from ground up to support graph
- 4. <u>Fully ACID*</u>. All writes use transactions. XA support *Tunable consistency across cluster instances (eventual to strong)
- 5. High Availability Features incl. Clustering & Online Backups

Top Reasons People Use Graph Databases



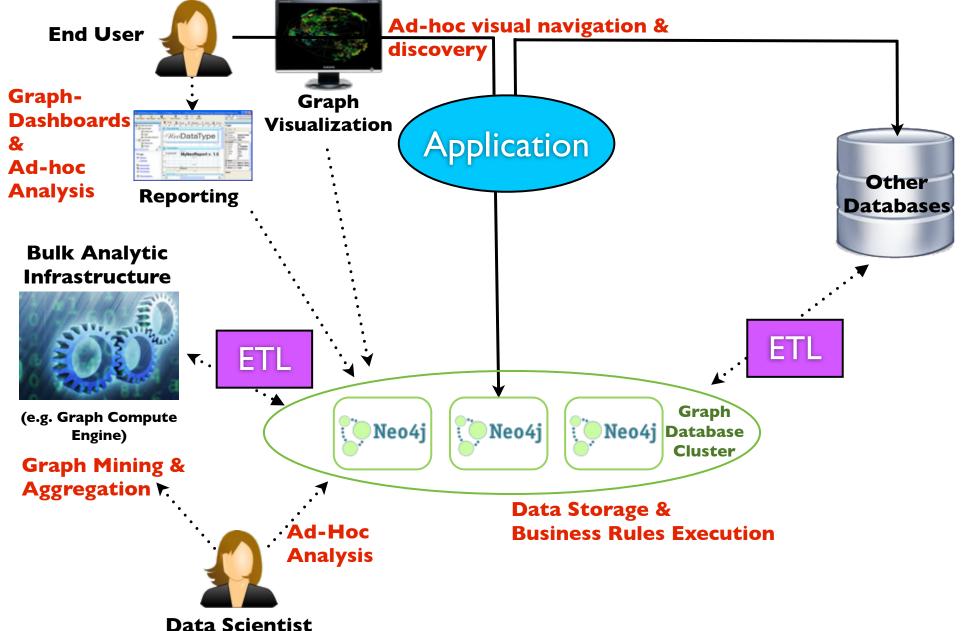
- 1. Lots of Joins.
- 2. Continuously evolving data set (often involves wide and sparse tables)
- 3. The **Shape of the Domain** is naturally a graph
- 4. Open-ended business requirements necessitating fast, iterative development.

Graph Databases are Designed to: neotechnology

- I. Store inter-connected data
- 2. Make it easy to make sense of that data
- 3. Enable extreme-performance operations for:
 - Discovery of connected data patterns
 - Relatedness queries > depth I
 - Relatedness queries of arbitrary length
- 4. Make it easy to evolve the database

Graph Database Deployment





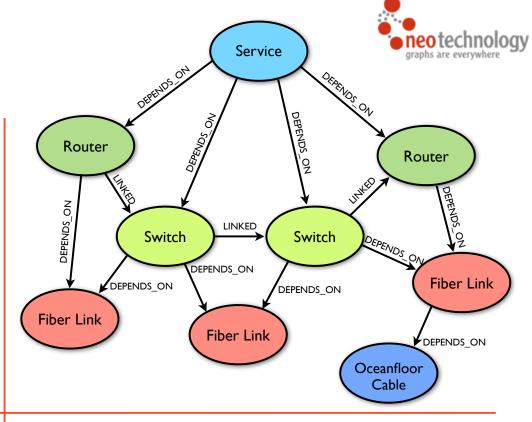


Network Management Example



Background

- Second largest communications company in France
- Part of Vivendi Group, partnering with Vodafone



Business problem

- Infrastructure maintenance took one full week to plan, because of the need to model network impacts
- Needed rapid, automated "what if" analysis to ensure resilience during unplanned network outages
- Identify weaknesses in the network to uncover the need for additional redundancy
- Network information spread across > 30 systems,
 with daily changes to network infrastructure
- Business needs sometimes changed very rapidly

Solution & Benefits

- Flexible network inventory management system, to support modeling, aggregation & troubleshooting
- Single source of truth (Neo4j) representing the entire network
- Dynamic system loads data from 30+ systems, and allows new applications to access network data
- Modeling efforts greatly reduced because of the near
 I:I mapping between the real world and the graph
- Flexible schema highly adaptable to changing business requirements





Background

- World's largest provider of IT infrastructure, software & services
- HP's Unified Correlation Analyzer (UCA) application is a key application inside HP's OSS Assurance portfolio
- Carrier-class resource & service management, problem determination, root cause & service impact analysis
- Helps communications operators manage large, complex and fast changing networks

A cross-domain, umbrella correlation solution HP Customer Experience Assurance HP Service Quality Manager HP Universal SLA Manager Topology-based correlation HP Unified Correlation Analyzer Event-based correlation HP Network Node Manager HP Temip HP Temip HBM Netcool EMC Smart Third-party Fault Manager Managers

Business problem

- Use network topology information to identify root problems causes on the network
- Simplify alarm handling by human operators
- Automate handling of certain types of alarms Help operators respond rapidly to network issues
- Filter/group/eliminate redundant Network
 Management System alarms by event correlation

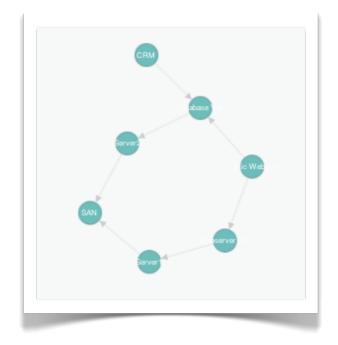
Solution & Benefits

- Accelerated product development time
- Extremely fast querying of network topology
- Graph representation a perfect domain fit
- 24x7 carrier-grade reliability with Neo4j HA clustering
- Met objective in under 6 months



Network Management - Create

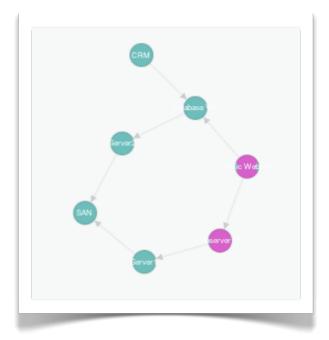
```
CREATE
   (crm {name:"CRM"}),
   (dbvm {name: "Database VM"}),
   (www {name:"Public Website"}),
   (wwwvm {name: "Webserver VM"}),
   (srv1 {name: "Server 1"}),
   (san {name: "SAN"}),
   (srv2 {name: "Server 2"}),
   (crm)-[:DEPENDS ON]->(dbvm),
   (dbvm)-[:DEPENDS ON]->(srv2),
   (srv2)-[:DEPENDS ON]->(san),
   (www)-[:DEPENDS ON]->(dbvm),
   (www)-[:DEPENDS ON]->(wwwvm),
   (wwwvm)-[:DEPENDS ON]->(srv1),
   (srv1)-[:DEPENDS ON]->(san)
```





Network Management - Impact Analysis

```
// Server 1 Outage
MATCH (n)<-[:DEPENDS_ON*]-(upstream)
WHERE n.name = "Server 1"
RETURN upstream</pre>
```

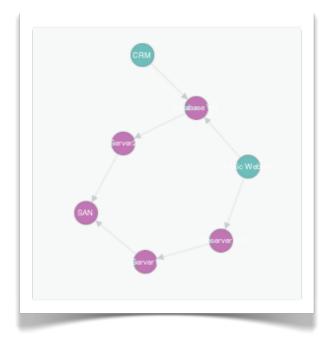


```
upstream
{name:"Webserver VM"}
{name:"Public Website"}
```



Network Management - Dependency Analysis

```
// Public website dependencies
MATCH (n)-[:DEPENDS_ON*]->(downstream)
WHERE n.name = "Public Website"
RETURN downstream
```



```
downstream
{name:"Database VM"}
{name:"Server 2"}
{name:"SAN"}
{name:"Webserver VM"}
{name:"Server 1"}
```



Network Management - Statistics

```
// Most depended on component
MATCH (n)<-[:DEPENDS_ON*]-(dependent)
RETURN n,
   count(DISTINCT dependent)
   AS dependents
ORDER BY dependents DESC
LIMIT 1</pre>
```

	CRM
	Sarver:
L	Barver

n	dependents
{name:"SAN"}	6

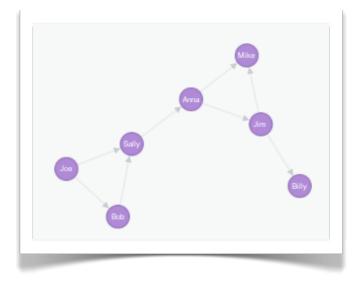


Social Example



Social Graph - Create

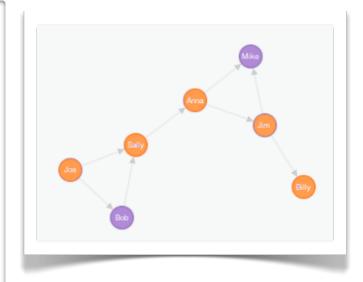
```
CREATE
   (joe:Person {name: "Joe" }),
   (bob:Person {name: "Bob"}),
   (sally:Person {name:"Sally"}),
   (anna:Person {name:"Anna"}),
   (jim:Person {name:"Jim"}),
   (mike:Person {name:"Mike"}),
   (billy:Person {name:"Billy"}),
   (joe)-[:KNOWS]->(bob),
   (joe) - [:KNOWS] -> (sally),
   (bob)-[:KNOWS]->(sally),
   (sally)-[:KNOWS]->(anna),
   (anna)-[:KNOWS]->(jim),
   (anna)-[:KNOWS]->(mike),
   (jim)-[:KNOWS]->(mike),
   (jim)-[:KNOWS]->(billy)
```





Social Graph - Shortest Path

```
MATCH path = shortestPath(
    (person1)-[:KNOWS*..6]-(person2)
)
WHERE person1.name = "Joe"
    AND person2.name = "Billy"
RETURN path
```

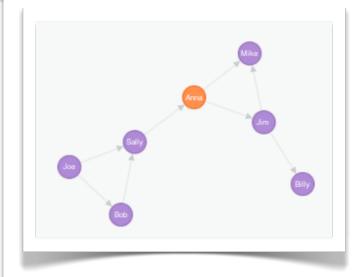


path

```
{start:"13759",
nodes:["13759","13757","13756","13755","13753"],
length:4,
relationships:["101407","101409","101410","101413"],
end:"13753"}
```



Social Graph - Friends of Joe's Friends

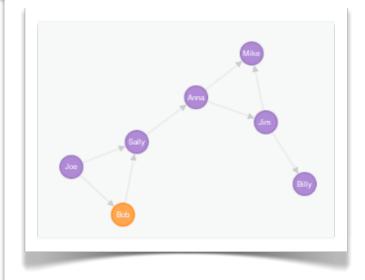


```
foaf
{name: "Anna"}
```

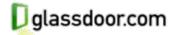


Social Graph - Common Friends

```
MATCH (person1)-[:KNOWS]-(friend),
  (person2)-[:KNOWS]-(friend)
WHERE person1.name = "Joe"
  AND person2.name = "Sally"
RETURN friend
```



```
friend
{name: "Bob"}
```



Industry: Online Job Search

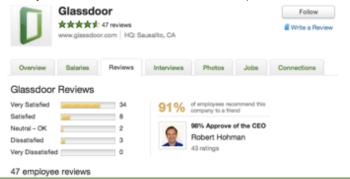
Use case: Social / Recommendations

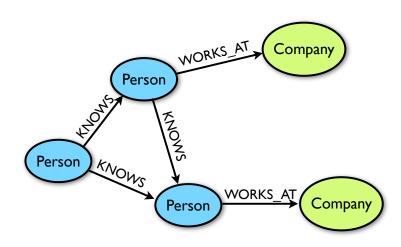
Sausalito, CA



Background

 Online jobs and career community, providing anonymized inside information to job seekers





Business problem

- Wanted to leverage known fact that most jobs are found through personal & professional connections
- Needed to rely on an existing source of social network data. Facebook was the ideal choice.
- End users needed to get instant gratification
- Aiming to have the best job search service, in a very competitive market

Solution & Benefits

- First-to-market with a product that let users find jobs through their network of Facebook friends
- Job recommendations served real-time from Neo4j
- Individual Facebook graphs imported real-time into Neo4j
- Glassdoor now stores > 50% of the entire Facebook social graph
- Neo4j cluster has grown seamlessly, with new instances being brought online as graph size and load have increased



Industry: Professional Social Network Use case: Social, Recommendations
Silicon Valley & France



Background

- World's second-largest professional network (after LinkedIn)
- 50M members. 30K+ new members daily.
- Over 400 staff with offices in 12 countries



Business problem

- Business imperative for real-time recommendations: to attract new users and retain existing ones
- Key differentiator: show members how they are connected to any other member
- Real-time traversals of social graph not feasible with MySQL cluster. Batch precompute meant stale data.
- Process taking longer & longer: > I week!

Solution & Benefits

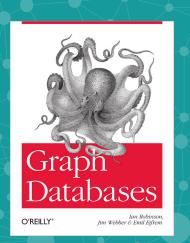
- Neo4j solution implemented in 8 weeks with 3 parttime programmers
- Able to move from batch to real-time: improved responsiveness with up-to-date data.
- Viadeo (at the time) had 8M members and 35M relationships.
- Neo4j cluster now sits at the heart of Viadeo's professional network, connecting 50M+ professionals

Recommended Reading & Next Steps for Learning About Graphs...

Use Promo Code NOCOUG for 50% Off!!



Innovate. Share. Connect.



San Francisco
October 3 - 4
www.graphconnect.com

(graphs)-[:ARE]->(everywhere)

Get the free ebook! www.graphdatabases.com

